MINUTES OF THE DISTRICT SERVICE DELIVERY HELD ON 16/09/2026 AT DISTRICT SECRETARIAT BATKHELA

The subject meeting was held under the Chairmanship of the Deputy Commissioner, Malakand, on 16.09.2026 at 12:00 PM.

The meeting started with the recitation of the Holy Quran. The Chair welcomed the participants and highlighted the agenda items, aims and objectives of the meeting. PMRU team (DC Office Malakand) briefed the participants about District Service Delivery.

The Chair appreciated all concerned departments for their outstanding performance in the DSD, emphasizing that most indicators turned green compared to previous DSDs.

After lengthy discussion, deliberations and review, the following decisions were taken:

S#	Agenda point	Discussion/Decision	Responsibility
1	**Tehsil Offices**	The Chair reviewed the key indicators of Tehsil Offices and observed that all indicators, except building condition, were found satisfactory. The Chair emphasized the need to improve the building condition of all Tehsil Offices, i.e., Batkhela, Dargai, and Thana Baizai. Tehsildars were directed to expedite work on roofs, whitewashing, and other minor repairs to bring the buildings into an acceptable condition.	All Tehsildars Malakand
2	**Livestock**	The indicators of the Livestock Department were thoroughly reviewed on the DSD dashboard. The Deputy Commissioner appreciated the Livestock Department Malakand for its outstanding performance, with all indicators in the green. Instructions were issued to maintain this high level of performance.	District Director Livestock
3	**Agriculture**	The indicators of the Agriculture Department were comprehensively reviewed on the DSD dashboard. The Deputy Commissioner appreciated the Agriculture Department Malakand for its excellent performance, with all indicators remaining in the green. Directions were issued to sustain this level of performance.	Agriculture Department
4	**Local Government**	The indicators related to TMAs were discussed in detail, and appreciation was extended to all TMAs for their outstanding performance on the DSD dashboard. However, TMA Batkhela was directed to address the remaining gaps in Major Parks and Manholes services. Moreover, it was emphasized to sustain the current performance in the next DSD as well. The Local Government	LG&RDD All TMOs

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		Department Malakand was directed to focus on improving waste disposal points in Thana Baizai. TMA Thana Baizai was also instructed to coordinate with the Local Government Department to enhance these services and turn the red indicators into green for the next DSD.	
5	**C&W, NHA & Municipal Services**	The efforts of the C&W Department were appreciated for the improvement of Thana Road; however, NHA was directed to address potholes and ensure the road remains dry and clean. Furthermore, all TMAs were instructed to clear both C&W and NHA roads from encroachments, garbage/rubble, and construction material, and to submit a weekly report to this office in the form of pictorial evidence. TMAs were stressed to make all manholes clean.	C&W NHA All TMAs
6	**Sharing of Indicators**	The DC Office will compile and share the complete set of indicators with all the relevant departments. These will serve as the basis for EMA field data collection and enabling better service delivery.	DC Office & EMA

The meeting ended with a vote of thanks from the participants.

DEPUTY COMMISSIONER
MALAKAND

No. PMRU/DSD/Mkd: 9150-55 **Dated the,** 07/10/2026

Copy forwarded for information to the: -

1. Commissioner Malakand Division, Saidu Sharif, Swat.
2. PSO to Chief Minister Khyber Pakhtunkhwa, Peshawar.
3. PSO to Chief Secretary Khyber Pakhtunkhwa, Peshawar.
4. Director PMRU, office of the Chief Secretary, Khyber Pakhtunkhwa, Peshawar.
5. The District Monitoring Officer (IMU), Malakand.
6. All the concerned Heads of Line Department Malakand for necessary action.

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