MINUTES OF THE MEETING REGARDING DISTRIC SERVICE DELIVERY (DSD) HELD ON 29th SEPTEMBER, 2026 AT 11:00 AM UNDER THE CHAIRMANSHIP OF DEPUTY COMMISSIONER, SWAT.

A meeting regarding District Service Delivery (DSD) was held under the chairmanship of Deputy Commissioner, Swat on 29-09-2026 at 11:00 AM.

The meeting commenced with the recitation of a few verses from the Holy Quran. The Chairperson welcomed all participants and explained the agenda of the meeting, which was to review the progress of all services reflected in the District Service Delivery (DSD) Dashboard and to ensure the completion of all missing facilities within the stipulated timeline.

#	Agenda item	Discussion and decision	Responsibility
1	**Overall performance**	The presentation reported 93% overall green performance across 242 monitored facilities. Concerned departments shall review the remaining red indicators, complete corrective work and provide evidence to PMRU before the next review.	All concerned departments; ACs/AACs; PMRU
2	**Major Roads**	Major Roads scored 62%. Concerned offices shall address encroachments, garbage and construction material, streetlights and potholes on the identified roads, including Main Bazar Road and Bypass/Bahrain Road, and arrange re-verification.	Concerned TMAs, UADA and line departments; AC Babuzai
3	**Manholes**	Manholes recorded 91% overall green performance. The selected red-indicator report identifies 17 flagged locations: four without covers and 16 with only 50% undamaged-cover status (one uncovered location shows 100% for that separate indicator). Concerned offices shall replace missing covers, repair defective covers and submit location-wise evidence for re-verification.	Concerned TMAs and line departments; ACs/AACs
4	**Other priority facilities**	Waste Collection and Cattle Markets scored 82% each, while Farm Service Centers scored 86%. The respective departments shall address red indicators at named facilities and submit action-taken reports with supporting evidence.	Concerned TMAs, Local Government and Agriculture Department
5	**BHU/RHC facilities**	The green score was 88%. Issues were identified at BHU Banjut (equipment), BHU Kishawara and BHU Talang (infrastructure), BHU Meragai (cleanliness) and RHC Khazana (Medical Officer presence). The DHO shall obtain facility-wise compliance reports and arrange re-verification.	District Health Officer; concerned facility in-charges
6	**E&SE Schools**	The green score was 93%. The submitted list shows student–teacher ratio issues at 12 schools. GMPS Anwar Abad has nonfunctional toilets and electricity. The Education Department shall address these deficiencies, review attendance and complete remaining monitoring visits.	District Education Officers (Male/Female); school heads

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7	**Outsourced Schools**	The working sheet showed 88% performance. At GGPS Patanai, government staff transfer and drinking water remain outstanding, and student attendance was 58.82%. GGPS Yakhtangai has no electricity and recorded 62.93% student attendance. The Education Department shall submit a facility-wise action-taken report.	District Education Officers; concerned school management
8	**CCTV cameras and static IP addresses**	In accordance with the Chief Secretary's directions, digital CCTV cameras shall be connected with the District Nerve Center through static IP addresses. Static IP details have been provided for SDC Babuzai, Tehsil Kabal and Tehsil Barikot. SDC Kabal has provided details, but an issue remains. Details are pending for Tehsil Babuzai, SDC Barikot, Tehsil Charbagh and SDC Charbagh, as well as General Bus Stands, parks and other facilities under TMAs, UADA and line departments. Concerned offices shall provide pending details, resolve the SDC Kabal issue and verify connectivity.	Concerned ACs/AACs; SDC in-charges; TMAs; UADA; line departments; PMRU
9	**Follow-up and reporting**	Responsible offices shall submit concise action-taken reports, supported by relevant evidence, to PMRU before the next DSDC review. PMRU shall consolidate the reports for submission to the Chair.	All concerned offices; PMRU

The Chair emphasized that all departments must ensure compliance with the given directions within the prescribed timelines. Progress shall be reviewed in the next DSD meeting, and non-compliance will be viewed seriously.

The meeting concluded with a vote of thanks from the Chair.

7/12/26

DEPUTY COMMISSIONER, SWAT

No. 27615-29 /PMRU/DSD

Copy forwarded for information to: -

1. All the ACs and AACs of District Swat.
2. All the Tehsil Municipal Officer of District Swat
3. The District Health Officer, Swat
4. The District Education Officer (Male & Female), Swat
5. The Deputy Director UADA, Swat
6. The Deputy Director LRC, Swat
7. The District Monitoring Officer (Education and Health), Swat
8. The General Manager of WSSC, Swat
9. The Deputy Director PKHA, Swat
10. The District Director Livestock, Swat
11. The Assistant Director LG&RDD Senior, Swat
12. The District Officer Social Welfare, Swat
13. The Superintendent of Dar-ul-Aman, Swat
14. The AD Zamung Kor, Swat
15. All the Tehsildars SDCs in District Swat

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