DEPUTY COMMISSIONER SWABI

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MINUTES OF MEETING DISTRICT SERVICE DELIVERY COMMITTEE (DSDC)

A meeting of the District Service Delivery Committee (DSDC) was held on 29th September 2026 at 11:00 AM under the chairmanship of the Deputy Commissioner, Swabi. The meeting was attended by the heads of the relevant departments.

The meeting commenced with a welcome note by the Chair, who emphasized the importance of regular monitoring of input and output Key Performance Indicators (KPIs) across all Public Service Areas (PSAs) under the District Service Delivery Program. The Chair also underscored the need for effective coordination among all stakeholders to ensure improved and efficient service delivery at the district level.

The Committee reviewed the performance of all concerned departments, with particular focus on indicators marked red by the EMAs during their previous visit. The concerned departmental heads briefed the Committee on the corrective measures already undertaken, the progress achieved, and the areas requiring further attention and intervention by the district administration.

During the review, the Chair identified gaps in the performance of certain indicators and discussed the underlying factors affecting service delivery at the district level. The Chair directed all concerned departments to take timely and effective corrective measures to address the identified gaps and improve performance against the relevant indicators. The departmental heads were further directed to ensure regular monitoring of their respective Public Service Areas and to take full ownership of issues falling within their respective mandates.

The Chair further directed all officers of the district administration to conduct regular visits to all Public Service Areas falling within their respective jurisdictions and to take necessary corrective measures to ensure that the required standards and service delivery requirements of all PSAs are fully met.

The meeting concluded with directions to all concerned departments to ensure strict compliance with the decisions taken during the meeting and to make concerted efforts towards improving service delivery at the district level. All departments were advised to maintain close coordination and ensure timely follow-up on the identified issues.

The meeting ended with a vote of thanks to the Chair.

Deputy Commissioner
Swabi

CamScanner