GOVERNMENT OF KHYBER PAKHTUNKHWA
OFFICE OF THE DEPUTY COMMISSIONER
DISTRICT HARIPUR

* * * * * * *

No. DC-HRP/PMRU/Meetings/2026/_____ Haripur the 24th Sept, 2026

MINUTES OF THE MEETING REGARDING DISTRICT SERVICE DELIVERY (DSD) HELD ON 21.09.2026 AT 11:00 AM UNDER THE CHAIRMANSHIP OF THE DEPUTY COMMISSIONER, HARIPUR, IN HIS OFFICE.

Date & Time: 21.09.2026, 11:00 AM

Venue: Office of the Deputy Commissioner, Haripur

Chair: Deputy Commissioner, Haripur

Attendance

1. The Additional Deputy Commissioner (G), Haripur.
2. All ACs / AACs in District Haripur.
3. The District Health Officer, Haripur.
4. The District Education Officers (Male/Female), Haripur.
5. The XEN, C&W (Roads), Haripur.
6. The Assistant Director, PKHA, Haripur.
7. The TMOs, Haripur, Ghazi and Khanpur.
8. The GM Operations & Projects, WSSC Haripur.
9. The Assistant Director, LG & RDD, Haripur / Ghazi & Khanpur.
10. The DD Agriculture Extension, Haripur.
11. The Deputy Director Livestock, Haripur.
12. The District Officer, Social Welfare, Haripur.

1. Meeting overview

A total of 13 Public Service Areas (PSAs) were discussed during the meeting, comprising 107 facilities and 503 indicators. Of these indicators, 376 were marked Green (compliant) and 127 were marked Red (non-compliant). The overall District standing was reported at 75% in the province.

Public Service Area (PSA)	Facilities	Indicators	Green	Red
Overall (13 PSAs, District Haripur)	107	503	376	127

2. PSA-wise Performance

The following PSAs were rated 100% and flagged Green: Cattle Market, General Bus Stand/Adda, Storm Drains, Civil Veterinary Hospital, Farm Service Centers, Tehsil Offices, and out-sourced schools. These departments were directed to maintain 100% compliance in the next DSD Verification Drive.

The PSAs of Manholes (55%), Waste Collection Points (64%), and Major Roads (75%) were found below the mark and were flagged as alarming, requiring focused attention from the concerned departments.

Major Parks, Slaughter House, Darul Aman, and Service Delivery Centers were also found to carry red indicators and require corrective action to move towards 100% Green status.

Public Service Area	Compliance %	Status
Cattle Market	100%	**Green**
General Bus Stand / Adda	100%	**Green**
Storm Drains	100%	**Green**
Civil Veterinary Hospital	100%	**Green**
Farm Service Centers	100%	**Green**
Tehsil Offices	100%	**Green**
Out-sourced Schools	100%	**Green**
Major Roads	75%	**Red**
Waste Collection Points	64%	**Red**
Manholes	55%	**Red**

Public Service Area	Compliance %	Status
Major Parks	97%	Yellow
Slaughter House	80%	Yellow
Darul Aman	91%	Yellow
Service Delivery Centers	93%	Yellow

3. Decisions and Directions Issued

PSA / Facility	Issue Identified	Action Directed	Responsibility
Ayub Park, Haripur	Jogging track is not available.	Immediate construction of a jogging track was directed.	TMO Haripur (AC Haripur to monitor the activity.)
Slaughter House	Lapses in daily cleaning and disinfection; animal waste tank management; and availability of a veterinary doctor.	A doctor shall be deputed immediately, and all red indicators shall be removed forthwith.	DD Livestock & TMO Haripur (AC Haripur to monitor the activity.)
Dar-ul-Aman	One teacher post is lying vacant.	A request shall be forwarded to the Secretary, Social Welfare Department, for the immediate posting of a teacher.	District Officer Social Welfare
Manholes	Manholes must be covered with adequately sized lids, and all manhole covers must be intact and undamaged.	WSSC Haripur, TMAs, and the Assistant Directors of LG & RDD in the district shall ensure that all manholes are properly covered and maintained.	WSSC Haripur, TMAs & ADs LG & RDD (ACs Haripur/Ghazi/Khanpur to monitor the activities.)
Waste Collection Points	Cleaning staff must be present during EMA monitor visits/verification drives. Waste collection sites must be equipped with proper containers or dumpsters and remain free from open burning of waste.	WSSC Haripur, TMAs, and AD LG & RDD shall take necessary corrective measures to address the identified deficiencies and ensure proper waste management at all collection points.	WSSC Haripur, TMAs & ADs LG & RDD (ACs Haripur/Ghazi/Khanpur to monitor the activities.)
Major Roads	Encroachment identified at Bahadur Chowk Road. All major roads must be free from potholes.	XEN C&W and TMA shall ensure the removal of encroachments and rectification of identified deficiencies, including potholes, on major roads.	TMA & XEN C&W Roads (ACs to monitor the activities)

The meeting concluded with a vote of thanks by the Chair.

(ISLAH UD DIN)
Deputy Commissioner
Haripur

Copy forwarded for information to:
The Commissioner, Hazara Division, Abbottabad
The Director, PMRU, Office of the Chief Secretary KP
All the participants of the meeting for necessary action