OFFICE OF THE DEPUTY COMMISSIONER, HANGU
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No. 2551 / PMRU /DC(H) Dated: 29 /09 /2026

REVIEW MEETING ON DISTRICT SERVICE DELIVERY (DSD) INDICATORS – 10TH DSD ROAD MAP REPORT DATED 28.08.2026.

A meeting to review the performance of the concerned departments against the District Service Delivery (DSD) indicators, as reflected in the 10th DSD Road Map report dated 28.08.2026, was convened under the chairmanship of the undersigned in the office of the Deputy Commissioner Hangu on **24.09.2026 at 02:00 PM**. All concerned administrative officers and heads of the departments attended the meeting.

List of Participants is attached.

The meeting started with recitation from the Holy Quran. The Chair welcomed the participants and apprised the forum regarding the agenda of the meeting. The Incharge PMRU gave a detailed briefing on the DSD indicators of each facility, i.e. Manholes, Waste Collection Points, Cattle Markets, Service Delivery Centers, Tehsil Offices, Civil Veterinary Hospitals, Slaughter Houses, General Bus Stands, Farm Service Center, Public Park Thall, BHUs/RHC and E&SE Schools. Following points were discussed in detail and decisions / directions were issued as noted against each.

S#	Agenda Item	Directions	Action By
1.	Manholes (Hangu & Thall)	**Deficiencies:** • Out of 30 manholes inspected, manhole covers were found **missing** at **03** locations, i.e. in front of OPF School Hangu, opposite Al-Shiravi Mohalla Main Thall Road and in front of Senior Civil Judge Residence Hangu. • Covers at **03** locations were found **fully damaged (0% undamaged)**, i.e. Al Janat Plaza Hangu, Mohalla Khan Bari Hangu City and Gul Agha Shop Station Road Hangu. • Covers at **03** locations were found **partially damaged (50%)**, i.e. Pirano Plaza Main Bazar, in front of Post Office Hangu and in front of Masjid opposite Type-D Hospital Hangu. • TMO Hangu was directed to install new covers at the missing locations and replace all damaged / partially damaged covers on priority, so as to avoid any untoward incident, and to share compliance report with date-stamped pictorial evidence (before & after) within seven (07) days. **Appreciation:**	• TMO Hangu • TMO Thall

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		• All **12 manholes of Thall** (Moh. Grade Station, Moh. Yousuf Khel and in front of Police Station Thall) were found with covers present and 100% undamaged. The Chair **appreciated TMO Thall** and directed to maintain the same standard.	
2.	Waste Collection Points	**Deficiencies:** • **Attendance of sanitation staff** was not found at 06 points, i.e. Railway Road (in front of Iqra City School), in front of GMS Wrasta Road, in front of Post Office Hangu City, Speen Khwari Chowk By-Pass Road, Bagato (near GHS Bagato) and near Samandi Banglow Bannu Road Thall. • **Street cleanliness** was not satisfactory at Speen Khwari Chowk, Bagato and Samandi Banglow Thall, while **garbage heaps** were found at Bagato and Samandi Banglow Thall. • **Designated area for disposal** was not available at Bagato and Raisan. • Both TMOs & AD Local Govt were directed to ensure daily attendance of sanitation staff at all points, lifting of garbage heaps, and demarcation / provision of designated disposal areas at Bagato and Raisan, and to share compliance report with pictorial evidence within seven (07) days. **Appreciation:** • Waste Collection Points in front of **GHS No.2 Hangu City, FC Plaza Thall** and **GT Road Thall** were found fully compliant on all indicators and no open burning was reported at any point. The Chair appreciated the efforts of the concerned staff.	• TMO Hangu • TMO Thall • AD LGRDD
3.	Cattle Markets	• All four cattle markets, i.e. **Hangu, Thall, Doaba and Muhammad Khawaja**, were found compliant on health inspection of animals, cleaning, recording of sales, shaded areas, feeding / water arrangements and 100% presence of management and support staff. **The Chair appreciated** the concerned management. • The only gap noted was **non-availability of food stalls at Cattle Market Muhammad Khawaja**. The concerned TMO was directed to arrange food stalls for customers at the earliest.	• TMO Hangu • TMO Thall • DD Livestock Hangu
4.	SDC Hangu & Thall	• **SDC Thall** was found fully compliant on all 23 indicators. **The Chair appreciated** the Deputy Director SDC and staff for their performance. • **SDC Hangu** was found compliant on all indicators except **power back-up**. The Deputy Director SDC was directed to ensure provision of functional power back-up (generator / UPS / solar) so that Fard, Fard Badr, Intiqal and registry services are not interrupted during load-shedding.	• Deputy Director SDC Hangu & Thall

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5.	Tehsil Offices Hangu & Thall	• Tehsildar presence, CCTV, visitor seating and lights & fans were found in order at both Tehsil Offices, which was **appreciated**. • However, the **building condition** of both Tehsil Offices was reported as **not good**, and **fire extinguisher** was not available at **Tehsil Office Hangu**. • AAC Revenue Hangu and AAC Thall were directed to get the minor repairs / maintenance carried out and to submit a requisition for major repairs to this office for taking up the matter with the quarters concerned. AAC Rev shall ensure installation of fire extinguisher at Tehsil Office Hangu immediately.	• AAC Rev • AAC Thall • Tehsildars Hangu & Thall
6.	Civil Veterinary Hospitals (CVH) Hangu & Thall	• **CVH Hangu** was found fully compliant on all indicators, which was **appreciated** by the Chair. • At **CVH Thall**, presence of veterinary staff was found at **50%**. District Director Livestock was directed to ensure 100% presence of the veterinary staff, take disciplinary action against absentees and share the attendance record with this office.	• District Director Livestock Hangu
7.	Slaughter Houses Hangu & Thall	• Both Slaughter Houses were found **fully compliant** on all indicators. **The Chair appreciated** the concerned TMOs and Livestock Department and directed to maintain the standard.	• TMO Hangu • TMO Thall • DD Livestock Hangu
8.	General Bus Stands Hangu & Thall	• Both General Bus Stands were found **fully compliant** on all 15 indicators. **The Chair appreciated** both TMOs and directed to sustain the standard.	• TMO Hangu • TMO Thall
9.	Model Farm Service Center Hangu	• The Farm Service Center was found **fully compliant**, with facilitator presence, active farmer committees and 100% availability of seeds, pesticides, fertilizers and machinery. **The Chair appreciated** the District Director Agriculture Extension.	• District Director Agriculture Extension Hangu
10.	Public Park Thall	• Public Park Thall was found **fully compliant** on all indicators (maali, sanitation workers, night lights, washrooms, dustbins, boundary wall, water supply, jogging track and greenery). **The Chair appreciated** TMO Thall.	• TMO Thall
11.	BHUs / RHC (Health)	**Deficiencies:** • **MO presence** was not reported at 09 facilities and **no data at all** was reported for **BHU Shinawari**. • **Medicines** were not available at **BHU Sarozai**; **infrastructure** was non-functional at **RHC Naryab**. • **Equipment** was non-functional at **BHU Dallan, BHU Darband and BHU Karbogha Sharif**. • **Cleanliness** was not satisfactory at **BHU Dallan and BHU Togh Sarai**.	• DHO Hangu

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		• DHO Hangu was directed to ensure presence of MOs as per posting, clarify the vacant positions, ensure provision of medicines at BHU Sarozai, repair of infrastructure at RHC Naryab and equipment at the above BHUs, cleanliness at BHU Dallan & Togh Sarai, and complete data reporting of BHU Shinawari. Compliance report be submitted within seven (07) days. **Appreciation:** • **BHU Darsamand, BHU Ibrahimzai and BHU Kahi** were found compliant on medicines, infrastructure, equipment and cleanliness, which was appreciated.	
12.	E&SE Schools	**Deficiencies:** • **Student-Teacher Ratio** was not as per standard at **GGHS Warasta Road Hangu** and **GHSS Doaba**. • **Water** was not functional at **GHSS Muhammad Khawaja** and **electricity** was not functional at **GMS Wazir Abad**. • **Teacher attendance** was below 100% at GGMS Sarozai (80%), GHS Shamal Din Karbogha (86.67%), GMS Hangu (91.67%), GHSS Doaba (91.89%), GHSS Muhammad Khawaja (92.31%) and GHS No.2 Hangu (93.94%). • **Student attendance** was low at GMS Wazir Abad (70.59%), GMS Hangu (73.7%), GHS Shamal Din Karbogha (74.3%) and GHS No.2 Hangu (76.23%). • DEOs (M/F) were directed to rationalize teachers to correct the STR, restore water supply and electricity at the above schools, take action against absent teachers, and engage parents / PTCs to improve student attendance. Compliance report be shared within seven (07) days. **Appreciation:** • **GGMS Ali Abad (Ganjano Kally)** and **GGMS Azimi Banda** were found compliant on all indicators with 100% teacher attendance, which was appreciated.	• DEO (Male) • DEO (Female)
13.	Monitoring, Verification & Compliance	• All heads of the concerned departments shall submit a consolidated compliance report on the deficiencies pointed out above, along with date-stamped pictorial evidence, to this office (PMRU Cell) within **seven (07) days**/ before next DSD visit. • DMO EMA and DMO IMU Hangu shall carry out verification visits of the deficient facilities and report the actual status before the next DSD round. • AC Hangu and AACs Hangu & Thall shall conduct surprise visits of the facilities in their jurisdiction and ensure that the data reported on the PMRU dashboard.	• ADC (G) Hangu • AC / AACs Hangu & Thall • DMO EMA Hangu • DMO IMU Hangu

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		• ADC (G) Hangu shall monitor the overall compliance and apprise the undersigned accordingly.	

The meeting ended with a vote of thanks to and from the Chair.

DEPUTY COMMISSIONER
DISTRICT HANGU

Endst: Even No. & Date:

Copy to:

1. The Additional Chief Secretary, Home & Tribal Affairs Department, Khyber Pakhtunkhwa, Peshawar.
2. The Commissioner Kohat Division, Kohat.
3. The Coordinator PMRU, Office of the Chief Secretary Khyber Pakhtunkhwa, Peshawar.
4. The Additional Deputy Commissioner (G), Hangu.
5. The Assistant Commissioner, Hangu.
6. All Additional Assistant Commissioners, Hangu & Thall.
7. The District Health Officer, Hangu.
8. The District Education Officers (M/F), Hangu.
9. The Deputy Director SDC, Hangu & Thall.
10. The District Director Agriculture Extension, Hangu.
11. The District Monitoring Officer EMA, Hangu.
12. The District Monitoring Officer IMU, Hangu.
13. The District Director Livestock, Hangu.
14. The Tehsil Municipal Officers, Hangu & Thall.
15. The Incharge PMRU, O/o Deputy Commissioner Hangu.

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