OFFICE OF THE DEPUTY COMMISSIONER
ORAKZAI TRIBAL DISTRICT
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PMRU Cell

MINUTES OF THE 10th DISTRICT SERVICE DELIVERY REVIEW MEETING

The 10th District Service Delivery Review Meeting was held on 7th September 2026 under the chairmanship of the Deputy Commissioner, Orakzai. The following officers/representatives attended the meeting. The attendance sheet is attached herewith.

1. Additional Deputy Commissioner (General), Orakzai
2. District Health Officer, Orakzai
3. District Education Officers (Male/Female), Orakzai
4. District Monitoring Officer (IMU-Health), Orakzai
5. District Monitoring Officer (EMA-Education), Orakzai
6. District Director, Livestock Department, Orakzai
7. District Director, Agriculture Department, Orakzai
8. Tehsil Municipal Officers, Upper/Lower Orakzai
9. All Tehsildars in District Orakzai
10. All DCMAs, Orakzai
11. Representative of XEN C&W Roads, Orakzai
12. Representative of LG&RDD, Orakzai

The Chair welcomed all the participants and briefed the forum regarding the agenda, background, and significance of the 10th District Service Delivery (DSD) Framework.

The Chair conveyed the directions of the Chief Secretary, Khyber Pakhtunkhwa, and emphasized the importance of ensuring quality, efficient, and timely service delivery across key public service sectors.

The Chair further directed all concerned departments to remain focused on improving service delivery indicators and to regularly review their performance against the prescribed DSD targets. The progress made so far was reviewed with the concerned departments, and necessary directions were issued for addressing gaps, improving performance, and ensuring timely completion of pending tasks.

The Chair stressed that all concerned officers shall ensure effective field monitoring, timely corrective measures, proper documentation, and regular updating of relevant dashboards/portals so that tangible improvements in public service delivery are reflected at the district level.

#	Responsibility	Key issues points/ Decisions	Sector/ Agenda Item	Timeline
1.	AD LG	**Storm Drains** The following indicators/key issues identified by the Provincial Government at the 10th DSD Conference were reviewed in detail: Stersam Kurez Road (Red)	Storm Drains	One week
		Waste Collection Points 1. Bezot ➢ Designated Area for Disposal (Red) ➢ No Open Burning (Red) 2. Kari Taali ➢ Designated Area for Disposal (Red) 3. Tanda ➢ Designated Area for Disposal (Red) 4. Kuraiz	Waste Collection Point	One week

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		➢ Designated Area for Disposal (Red) 5. Ahmad khel ➢ Designated Area for Disposal (Red) ➢ No Open Burning (Red) 6. Khalmat Khan Kilay, nan ➢ Designated Area for Disposal (Red) 7. Ganda Chan, nan ➢ Designated Area for Disposal (Red) ➢ Attendance (Red) ➢ Street Cleanliness (Red) 8. Dargai 4 ➢ Designated Area for Disposal (Red) 9. Kasha, nan ➢ Designated Area for Disposal (Red) 10. Dargai 2 ➢ Designated Area for Disposal (Red) ➢ No Open Burning (Red) **Decision:** The Chair directed AD LG to take immediate corrective action and ensure that all the above Red indicators are converted to Green within the stipulated timeframe, particularly by ensuring designated waste disposal areas, preventing open burning, and improving attendance.		
3.	TMOs Upper/Lower	**Manholes** The following indicators/key issues identified by the Provincial Government under the 10th DSD Conference (DSDC) were reviewed in detail: Manhole Upper 1,Upper,Orakzai ➢ Manhole covers present (Red) 1. Manhole Shah Ji Hotel ➢ Manhole covers present (Red) ➢ Undamaged Cover 2. Manhole Kalaya Bazar Flying Coach Adda Kalaya Bazar ➢ Manhole Covers present (Red) ➢ Undamaged Cover (Red) 3. Manhole GHS kalaya ➢ Undamaged Cover (Red) **Decision:** The Chair directed the TMOs, Upper and Lower Orakzai, to take immediate corrective action and ensure that all Red indicators are converted to Green within the stipulated timeframe.	Manholes	One week
4.	XEN C&W Orakzai	**Major Roads** The following issues/indicators identified on major roads were reviewed in detail: Moo Patay ➢ No construction material (Red) ➢ Street lights present (Red) ➢ Street lights functional (Red) Daboor to Ghunda Mela ➢ Street lights present (Red) ➢ Street lights functional (Red) **Decision:** The Chair directed the concerned SDO to take immediate corrective measures and ensure that all Red indicators are converted to Green within the stipulated timeframe. The SDO shall submit a compliance report along with before-and-after photographic evidence upon completion.	Mojor Roads	Two week

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5.	DD Livestock	**CVH Biland Khel** The following indicator/key issue identified under the 10th DSD Conference was reviewed: CVH Biland Khel ➢ Power backup. (Red) **Decision:** The Chair appreciated the District Director Livestock for the improvements made and directed that all Red indicators be converted to Green and the improved performance be sustained.	CVHs	One week
6.	DD Agriculture	**FSC Ghiljo** The following indicators were discussed: FSC Ghiljo 1. Facilitator Presence (Red) 2. Pesticides (Red) **Decision:** The Director of Agriculture directed that all Red indicators be converted to Green within the stipulated timeframe.	Farm Service Centers	One week
7.	ACs Upper / Lower	**Tehsil Offices** The following indicators were discussed and reviewed in detail: Tehsildar office Lower kalaya Sub division police office Orakzai. ➢ Building in Good Condition (Red) ➢ CCTV Availability (Red) Tehsildar office central DPO Orakzai ➢ CCTV Availability (Red) ➢ Fire Extinguisher Presence (Red) Upper orakzai Tehsil office AC compound ➢ Tehsildar Presence (Red) ➢ Building in Good Condition (Red) ➢ Fire Extinguisher Presence (Red) ➢ CCTV Availability (Red) Ismail zai Ac compound ➢ Tehsildar Presence (Red) ➢ Fire Extinguisher Presence (Red) ➢ CCTV Availability (Red) **Decision:** The Chair directed the concerned ACs and Tehsildars to take immediate corrective measures to address all the above Red indicators and ensure their conversion from Red to Green within the stipulated timeframe.	Tehsil Office	One Week
8.	DEOs Male/Female Orakzai	**Education Sector** The following indicators were discussed and reviewed in detail: GGHSS KUREZ ➢ Water Functionality (Red) ➢ Teacher Attendance (Yellow) ➢ Student Attendance (Yellow) GGMS AIN POSH ➢ Student Attendance (Yellow) GGPS MIROBAK ➢ Student Attendance (Yellow) GMPS INZERO MELA ➢ Toilet Functionality (Red) ➢ Electricity Functionality (Red) GMS SHIRAZ GARHI ➢ Teacher Attendance (Yellow) GPS BAZED KHEL ➢ Student Teacher Ratio (Red) GPS CHAMAN SHEIKHAN ➢ Student Teacher Ratio (Red) GPS MAHORA ➢ Toilet Functionality (Red) ➢ Electricity Functionality (Red)	E&SE School	One Week

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		Decision: The Chair directed the DEOs (Male/Female) to take immediate corrective measures to address all Red and Yellow indicators and ensure their improvement from Red/Yellow to Green within the stipulated timeframe. The DEOs (M/F) were further directed to ensure regular monitoring of the concerned schools and sustain improvements in the relevant indicators.		
9.	DHO	**Health Facility** The following indicators were discussed and reviewed in detail: BHU Anjani ➢ Medicine Availability (Red) BHU Kadda ➢ Medicine Availability (Red) BHU Suliman Khel ➢ Medicine Availability (Red) BHU Utman Khel ➢ Medicine Availability (Red) ➢ Equipment Functionality (Red) RHC Kurez ➢ MO Presence (Red) **Decision:** The Chair directed the District Health Officer (DHO) to take immediate corrective measures to address all the above Red indicators and ensure their conversion from Red to Green within the stipulated timeframe. Regular monitoring shall be ensured to sustain the improvement in service delivery.	BHUs	One Week

The Director PMRU,
Office of the Chief Secretary,Khyber Pakhtunkhwa, Peshawar.

REQUEST FOR REMOVAL/RECTIFICATION OF DSD INDICATORS

It is submitted that S.No. 4 Major Roads Indicator (Street Lights Present/Functional) is Not Applicable in District Orakzai. It is, therefore, requested to kindly remove/mark the said indicator as N/A from the DSD Dashboard.

Furthermore, under S. No. 9, it is requested that the BHU Mishti Mela indicator may kindly be removed and replaced with DHQ Mishti Mela on the DSD Dashboard.

DEPUTY COMMISSIONER
DISTRICT ORAKZAI

No. 1823 **/DC-Ork/F.P (PMRU)** **Dated:** 8 Sep, 2026

Copy to the:-
1. Commissioner Kohat Division Kohat.
2. Director PMRU, office of the Chief Secretary Khyber Pakhtunkhwa.
3. PSO to Chief Secretary Khyber Pakhtunkhwa Peshawar.
4. Additional Deputy Commissioner (G) Orakzai.
5. Concerned heads of Line Department Orakzai

DEPUTY COMMISSIONER
DISTRICT ORAKZAI

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Attendance sheet

DSD Meeting 07-09. 2026 09:00 am

S No	Name	Designation	Signatures
1	Mr, Yousaf Ali Mohmand	DC Orakzai (In Chair)	
2	Yasir Salman	ADC(G)	
3	Dr Hidayat	DHO orakzai	
4	Qaiser Parveen	ASDEO (F) Educatio	
5	Nazeela	SDEO(F) Educatio	
6	Maqsood Ahmad	TMO	
7	M. Waqas	Accountant LGRRDD	
8	SIDRA	DCMA	
9	SAJID ALI	DCMA.	
10	Tanveer Ali	DCMA	
11	Muhammad Bilal	DCMA	
12	Mubasir Hussain	DCMA	
13	Hashmat Ali	DCMA	
14	Subhan-ud-din	S. Engineer (CNW Road)	

15	Gulzar Khan	C.O/PP	
16	Shakir Ullah	AP o/o DEO (M) DIK.	
17	Aziz ur Rehman	ASDEO (M) Ismail Zai	
18	Syed Ali	DCMA	
19	Asif Ahmed	DCMA	
20	Mariam Mehmood	DCMA	
21	S. Anum Abbidin	DCMA	
22	Bakhtiar Ali	DCMA	
23	M. Siddique	EMA	
24	IRFAN KHAN	DPO EMA	
25	Muhammad Farooq	DEO (Male)	
26	KHALID HUSSAIN BANGASH	DMO-IMU Health	
27	Faiq Iqbal	DDA - Agriculture Cell	
28	Dr Khalid Yousaf	Director Livestock	
29	TAHIR ALI	DMO (Education)	
30			