OFFICE OF THE DEPUTY COMMISSIONER, HANGU
Tel: 0925-621175 - 623968 Fax: 0925-620050
Email: dc.hangu@gmail.com
No. 2767 / PMRU / DC (H) Dated: 19 / 10 / 2026

WEEKLY REVIEW MEETING ON DISTRICT SERVICE DELIVERY (DSD) INDICATORS REVIEW OF MOCK INSPECTIONS AND COMPLIANCE OF DECISIONS OF MEETING HELD ON 15.10.2026.

In continuation of the weekly review mechanism introduced on the directions of PMRU, Office of the Chief Secretary Khyber Pakhtunkhwa, the 5th weekly meeting on District Service Delivery (DSD) indicators was convened under the chairmanship of the undersigned in the office of the Deputy Commissioner Hangu on **19.10.2026 at 10:00 AM**. The meeting reviewed the findings of the mock inspections conducted by the Assistant Commissioner and Additional Assistant Commissioners, and the compliance of the decisions taken in the meeting held on **15.10.2026**.

List of Participants is attached.

The meeting started with recitation from the Holy Quran. The Chair welcomed the participants and stated that the mock inspections are the best indicator of how the district will perform in the next DSD round, and that every gap identified must be closed before the PMRU monitors visit. The Incharge PMRU presented the updated compliance tracker along with the mock inspection checklists. Following points were discussed in detail and decisions / directions were issued as noted against each.

S#	Agenda Item	Directions	Action By
1.	Mock Inspections by AC / AACs	• AC Hangu and AACs Hangu & Thall presented the findings of the mock inspections conducted on the PMRU checklist. The Chair directed that the gaps identified in the mock inspections be entered in the compliance tracker against the concerned department, with a **target date** for each item. • Mock inspections shall continue **every week** until the next DSD round, and each AC / AAC shall cover all DSD facilities in his jurisdiction at least once a fortnight, without prior notice to the facility staff.	• AC Hangu • AACs Hangu & Thall • Incharge PMRU
2.	Monthly Progress Report & Focal Persons	• Incharge PMRU confirmed the status of the consolidated progress report of the first four weekly meetings. The report shall be finalized and sent to PMRU, Office of the Chief Secretary, after approval of the undersigned, if not already done. • Departments that have not yet nominated their **DSD focal person** shall do so **today**. The list of focal persons with contact numbers shall be circulated to all members. • The **next weekly meeting** shall be held on **29.10.2026 at 02:00 PM** in the office of the Deputy Commissioner Hangu.	• Incharge PMRU DC Office Hangu • All Heads of Line Departments
3.	Public Information & Complaint Boards	• All DSD facilities (SDCs, Tehsil Offices, CVHs, BHUs, schools, bus stands, cattle markets, slaughter houses and Public Park Thall) shall display a **board** showing the services available, timings, fee / rate list	• All Heads of Line Departments • TMOs Hangu & Thall

		(where applicable), name of the in-charge, and the complaint number / **Ekhtyar Awam Ka portal** details. • Each department shall share pictorial evidence of the displayed boards with the PMRU Cell **before the next meeting**.	
4.	Manholes & Waste Collection Points	• TMOs Hangu & Thall presented the status of manhole covers and the cleaning roster of the waste collection points. The Chair directed that the roster be **displayed at each point** and checked by the AAC concerned during field visits. • TMO Hangu shall present the findings of the city-wide manhole survey and a **phased replacement plan** with cost estimates, for which funds may be arranged from the TMA budget.	• TMO Hangu • TMO Thall • AACs Hangu & Thall
5.	TMA Facilities (Cattle Markets, Slaughter Houses, Bus Stands, Public Park Thall)	• TMOs shall ensure that cleanliness, water supply, washrooms and staff presence at these facilities are maintained daily, and that the food stalls at **Cattle Market Muhammad Khawaja** remain operational. • TMOs shall assign one official as **in-charge** of each facility, whose name shall be displayed at the site.	• TMO Hangu • TMO Thall
6.	SDCs & Tehsil Offices	• Deputy Director SDC shall ensure uninterrupted services at both SDCs, a functional **queue management system** and **tout-free** premises. AC Hangu shall confirm this during the mock inspection. • AC Hangu and AAC Thall shall report the progress of the **repair case** of both Tehsil Office buildings and confirm that the fire extinguisher at Tehsil Office Hangu is installed and in working order.	• Deputy Director SDC Hangu & Thall • AC Hangu • AAC Thall
7.	Livestock & Agriculture	• District Director Livestock shall ensure 100% staff presence and availability of medicines at both CVHs, and veterinary inspection at both slaughter houses. • District Director Agriculture Extension shall ensure that seeds and fertilizers for the **Rabi season** are available at the Model Farm Service Center Hangu and that the stock position is displayed for farmers.	• District Director Livestock Hangu • District Director Agriculture Extension Hangu
8.	BHUs / RHC (Health)	• DHO Hangu presented the latest position of the BHUs identified in the 10th DSD report. The Chair directed that the **essential medicines list**, staff duty roster and complaint number be displayed at every BHU. • DHO shall pursue the posting of MOs against vacant posts with the Health Department and, in the meantime, ensure MO cover on a rotation basis, with the roster shared with the PMRU Cell.	• DHO Hangu
9.	E&SE Schools	• DEOs (M/F) presented the attendance position of teachers and students at the identified schools. The Chair directed that schools with low student attendance be visited by the **ASDEOs** at least once a week and the visit reports shared with the PMRU Cell. • DEOs shall ensure that water, electricity and toilet facilities remain functional at all schools under the DSD indicators.	• DEO (Male) Hangu • DEO (Female) Hangu

10.	Verification & Accountability	• DMO EMA and DMO IMU Hangu presented their joint verification report on the items marked "closed" in the tracker. Items not found in order on the ground shall be **reopened** in the tracker and the concerned department shall explain the position in writing. • Officers who are absent from the weekly meeting without prior permission shall be issued **explanation letters**. • ADC (G) Hangu shall monitor the overall progress and apprise the undersigned before the next meeting.	• DMO EMA Hangu • DMO IMU Hangu • All Heads of Line Departments • ADC (G) Hangu

The meeting ended with a vote of thanks to and from the Chair.

Deputy Commissioner
District Hangu

Endst: Even No. & Date:

Copy to:

1. The Additional Chief Secretary, Home & Tribal Affairs Department, Khyber Pakhtunkhwa, Peshawar.
2. The Commissioner Kohat Division, Kohat.
3. The Coordinator PMRU, Office of the Chief Secretary Khyber Pakhtunkhwa, Peshawar.
4. The Additional Deputy Commissioner (G), Hangu.
5. The Assistant Commissioner, Hangu.
6. All Additional Assistant Commissioners, Hangu & Thall.
7. The District Health Officer, Hangu.
8. The District Education Officers (M/F), Hangu.
9. The Deputy Director SDC, Hangu & Thall.
10. The District Director Agriculture Extension, Hangu.
11. The District Monitoring Officer EMA, Hangu.
12. The District Monitoring Officer IMU, Hangu.
13. The District Director Livestock, Hangu.
14. The Tehsil Municipal Officers, Hangu & Thall.
15. The Incharge PMRU, O/o Deputy Commissioner Hangu.

Deputy Commissioner
District Hangu